

## **Department of Information Services Customer Advisory Board/Focus Group**

May 24, 1999 1:30 PM DIS Boardroom The Forum Building Olympia, Washington

## **Agenda topics**

♦ Welcome and Introductions Thomas Bynum, Chair

♦ Sub-Committee Reports Sub-Committee Chairs

♦ Year 2000 Sterling Report Barry Rau, Sterling Associates

Portfolio Management
Paul Taylor, DIS

♦ Inside Washington Laura Parma, DIS

Agency demonstrations Cindy Lindley, DOH

Sue Fleener, DOL

♦ E-Commerce John Saunders, DIS

Deputy Directors Group on E-Service Paul Taylor, DIS

♦ Network Performance John Anderson, DIS

Next Meeting

New Business

• Future Meeting Schedule: 6/28, 7/26, 8/23, 9/27, 10/25,

11/22, 12/27